For Immediate Release:
Contact:
Alan Niette
Natchitoches Parish Library
318-238-9236

. . . . .

## COVID-19 Closure

alan@natlib.org

Natchitoches, LA, April 3, 2020 – Due to Governor Edwards' extension of the stay-at-home order through April 30th, the Natchitoches Parish Library (NPL) will be extending its closure through that date as well. Not all library operations have ceased however, though the building may be closed to patrons. NPL staff will be checking their emails and Facebook page daily to help patrons with any questions or concerns. They can even help people who do not have a library card get one to use the NPL's digital services in the meantime. The NPL's phone line will also be staffed each day for patrons without access to the internet or email.

Many people may be worried about overdue items during this time. The NPL will be waiving any fines incurred due to the inability to return items during this time. If you are able to come to the NPL, you may still use the dropbox by the parking lot entrance to return items.

Having overdue items can stop patrons from having access to digital checkout via Hoopla and Libby. However, you may message the NPL on their Facebook page, call the front desk at 318-357-3280, or email their Community Outreach Coordinator, Alan Niette, at alan@natlib.org to renew any items.

NPL staff continue to serve the public during this time by responding to patron requests via phone, email, and social media, issuing new library cards to customers, helping set up digital account access, creating online storytimes, finding other ways to serve the community from home, and planning great events for when this time finally passes.

"We hope we are able to make our community a little better by continuing to provide information and entertainment access through our digital account services, such as Hoopla, Libby, and our other online services," says Alan Niette, NPL Community Outreach Coordinator. "As we all do our part to slow the spread of COVID-19, I see members of our community stepping up to serve in ways we never thought we'd need and we hope that we can provide some comfort to our patrons during this developing health crisis."

Follow the NPL's Facebook and Instagram accounts for daily information updates, live storytimes, the Children's Book Challenge, and ideas for things to do at home during the stay-at-home order.

## **PHOTOS:**

-NPL LOGO.jpg

## **About the Natchitoches Parish Library**

Knowledge. Connection. Community. The Natchitoches Parish Library serves the public and community through its competent and friendly staff by providing services and programs aimed at meeting the informational, recreational, and educational needs of our patrons. We seek to provide a beneficial and usable collection of information and activities to connect Natchitoches Parish residents to the world.